

“Service That Satisfies Since 1934”



2155 West Main Street • P.O. Box 2448
Alliance, OH 44601

Robertson Heating Supply would like to offer our incomparable Value-Added Services to your business

You can access your account invoices and monthly statements online **at no cost to you.** To apply for this service as well as other free services, please fill out this form and fax it to us at 1-800-300-7621.

See reverse side for a brief description of our services.

If you have any questions,
please call our I.S. Department at 1-888-821-9180.

RHS Online Services Agreement FAX back to : 1-800-300-7621

RHS Customer No. _____ - _____ Co. Name _____
RHS Salesperson _____ Address _____
Fax (_____) _____ City _____ State _____
E-Mail _____ 9-Digit Zip _____ - _____
Phone (_____) _____ Authorized Name (Print) _____

RHS Online Services

*** = Extra Cost Service**

RHS1 Online Ordering

Customer Specific Services

- Invoice Viewer Statement Viewer
- Open/Unpaid Invoice Status
- Online Price Service Catalog & Net Pricing*

Preferred Method of Contact : Phone E-Mail Fax (Requires Appropriate Address)

Consent

I, _____ representing the Business Entity above,
(Printed Name)

agree to the following Terms and Conditions in exchange for access to the RHS Online Services selected above as follows :

1. I use the selected Online Services at the pleasure of The Robertson Heating Supply Co. (RHS) and will cease to use them when RHS asks me to.
2. I will not Copy, Reverse Engineer or otherwise disassemble the Services or related Software.
3. I will not allow anyone other than designated users from the Business Entity listed above to use the Services or Software. I will not authorize them to Copy, Reverse Engineer or Disassemble said Services or related Software.
4. I will promptly destroy any copies of RHS provided Software along with Passwords or other identifying information from any computer attached to my Network(s) should I no longer elect to use the Services or related Software provided by RHS as part of this Agreement.
5. I will not make available to RHS Competitors or any other Business Entities or Individuals any Login or Password(s) which the Business Entity listed above uses to access Services provided by RHS.
6. I hereby certify that I am able to enter into binding legal agreements on behalf of the Business Entity listed above.

Authorized Customer Signature

Date

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Listed below are brief descriptions of our
Online Services
Fill out the Agreement Form on reverse side
and fax it back to us

FREE SERVICES

Online Ordering :

This is our straight-forward, easy-to-use order entry system for placing orders over the Web. Customers log onto www.rhs1.com, enter a Login and Password and then pick the items they need to complete their business. Customers and their RHS salesperson each get an e-mail recap of every order.

We show current availability at all RHS branches.

Invoice Viewer :

Allows customers to view current and past invoices right on their local PC screen. Invoices may be looked up by P.O. number, job name or by date or invoice number range.

Statement Viewer :

Allows customers to view current and past statements right on their local PC screen. Statements may be looked up by statement date.

Open / Unpaid Invoice Status :

Will allow you to pull up a monthly statement and then “drill down” to the invoices which make it up by clicking on the invoice number.

PAID SERVICES

Online Price Service Catalog & Net Pricing : Contact your RHS salesperson for further details. You must also complete the Robertson Price Service Subscription Form.



NOTE: If you are signing up for Pkg. 2, 3 or 4 below, you must FAX this Subscription Form plus the RHS Online Services Agreement to 1-800-300-7621 at the same time

- Credit Manager
- Sales Manager
- Printing
- IS Dept.
- Printing

ROBERTSON HEATING SUPPLY PRICE SERVICE SUBSCRIPTION

RHS offers 3 pricing services, which are available in different "packages". Carefully read the brief description of each service to help determine which package is best for you.

• Printed Price Book

Consists of a heavy-duty 3-ring Robertson binder with section tabs, complete index, and all price pages.

You will receive updated price sheets throughout the year, together with price bulletins, or "rumor sheets", which advise you of new products and price changes as well as any rumors about future prices.

• Online Price Catalog Identical format as our printed book.

Index cover page allows you to 'click' on a section and be instantly transported to that section. You are able scan a section a page at a time, just like leafing through a book. Select sections with major manufacturers are divided into smaller subsections.

• Net Pricing

Gives you YOUR price after discounts/quotes on all 13,000 RHS items, 365 days a year. Available to view or print.

Check One	RHS salesperson to check one of these boxes:	
<input type="checkbox"/>	PACKAGE 1 <input type="checkbox"/> NEW <input type="checkbox"/> DUPLICATE <input type="checkbox"/> REINSTATED Printed Price Book only Dealer must fill in all the information in Section A below	\$70
<input type="checkbox"/>	PACKAGE 2 Dealer is <i>already receiving printed price book, wishes to add</i> Online Price Catalog & Net Pricing Dealer must fill in all the information in Section A below plus separate "RHS Online Services Agreement" form	\$20
<input type="checkbox"/>	PACKAGE 3 Dealer does not want printed price book Online Price Catalog & Net Pricing only Dealer must fill in all the information in Section A below plus separate "RHS Online Services Agreement" form	\$60
<input type="checkbox"/>	PACKAGE 4 <i>Your Best Value !</i> Printed Price Book, Online Price Catalog & Net Pricing Dealer must fill in all the information in Section A below plus separate "RHS Online Services Agreement" form	\$90

Note: All subscriptions terminate on June 30th; a billing for the following year will be sent prior to June 30th.

The undersigned agrees to subscribe to one of the above Robertson Pricing Packages, which is to be charged to his account.

SECTION A All dealer information must be filled in . . . Please type or print clearly (unless requesting signature) :

Customer Acct. No. _____
 Company Name _____
 Street Address _____ P.O. Box _____
 City _____ State _____ 9-Digit Zip _____ - _____
 Dealer Signature _____

SECTION B Robertson personnel to complete

Date _____
 Salesman _____ No. _____
 Branch _____
 Branch Mgr. Signature _____
 RHS Salesman /
 Manager Comments : _____

PRINTING DEPT. USE ONLY	Printing Rec'd. _____
	Invoice No. _____
	Service To: _____
	Date Book Sent _____
	Amount _____